

# New Freeborn-Mower Cooperative Services Billing Statement

Beginning November 2016 you will notice a new look to your FMCS billing statement.

You will find the same information as in previous bills, however, there are a few additions and enhancements. Please refer to this sample bill for an explanation of how to read your new billing statement.

Please contact our office if you have any questions regarding the new billing statement.

Office Hours: Monday-Friday 7:00 a.m. – 3:30 p.m.

507-373-6421 or 1-800-734-6421      [memberservices@fmcs.coop](mailto:memberservices@fmcs.coop)


## How to Read Your Bill

To read your new bill format, follow the numbers as a guide to the sample bill.

1. Statement Date, Your FMCS Account number, Payment Due Date
2. Billing Summary shows previous balance, payment received, balance forward and current balance due.
3. Message Center, any important messages from FMCS will show here.
4. Meter, rate, service dates, number of days in this billing period, and meter reading information.
5. kWh Usage History - The chart compares your current usage to your previous month and year usage. It also shows the number of days you were billed for those months along with the kWh used and average temperature.
6. Current Service Detail – Shows current charges for your electric use.
7. FMCS appreciates hearing from you. If you have an update to be made to a phone number, email address, or any personal information, please include it here.
8. FMCS account number, member number, and amount due. Please return the stub with your payment.

**Be sure to check out the back side of your bill as it contains important information.**

YYNN




2501 Main St. E  
PO Box 611  
Albert Lea, MN 56007

A Touchstone Energy® Cooperative

Office Hours Monday - Friday 7:00 am - 3:30 pm  
(507) 373-6421 or 1-800-734-6421

2744 1 AV 0.350      5 2744  
MEMBER NAME      C-8 P-8  
ADDL NAME  
MEMBER ADDR  
CITY STATE ZIP+4



|                         |            |
|-------------------------|------------|
| <b>1</b> Account Number | 12345      |
| Statement Date          | 10/05/2016 |
| Payment Due             | 10/20/2016 |

**Billing Summary**

|                                   |               |
|-----------------------------------|---------------|
| Previous Balance                  | 396.00        |
| Payments 09/12/16                 | -200.00       |
| Payments 10/04/16                 | -200.00       |
| Late Charge                       | 2.94          |
| Balance Forward                   | -1.06         |
| Current Balance Due 10/20/16      | 156.06        |
| <b>Total Balance Due 10/20/16</b> | <b>155.00</b> |

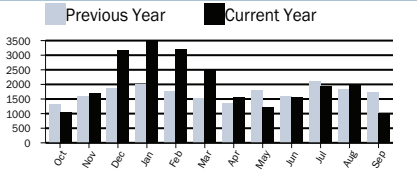
**FMCS MESSAGE**

PAY-BY-PHONE 24/7 with Audivate 1-877-487-9910.  
PAY-ONLINE 24/7 with Smarthub @ [www.fmcs.coop](http://www.fmcs.coop).

**4** Service Address: 123 ANY ROAD

| Meter Number | Rate                    | Services From | To       | Days | Readings Previous | Present | Meter Multiplier | kWh Usage | Demand Read | Demand Usage |
|--------------|-------------------------|---------------|----------|------|-------------------|---------|------------------|-----------|-------------|--------------|
| 99999999     | A1 FARM/RESID-SGL PH-MN | 09/01/16      | 10/01/16 | 30   | 1925              | 1950    | 40               | 1000      | 0.266       | 10.64        |

**5** kWh Usage History



| COMPARISONS          | DAYS | KWH  | AVG TEMP | AVG KWH |
|----------------------|------|------|----------|---------|
| Current Month        | 30   | 1000 | 66       | 33      |
| Previous Month       | 31   | 2000 | 48       | 65      |
| Same Month Last Year | 30   | 1720 | 65       | 57      |

Avg Cost Per Day: \$3.47

**6** Current Service Detail

|                                    |        |
|------------------------------------|--------|
| BASIC SERVICE CHARGE               | 35.00  |
| ENERGY CHARGES 1000 KWH@ \$.104000 | 104.00 |
| PCA 1000 KWH@ \$.002000            | 2.00   |
| 1 100W HPS METERED                 | 4.40   |
| STATE SALES TAX                    | 9.69   |
| FREEBORN CO TRANSIT TAX            | 0.71   |
| ROUND UP DONATION                  | 0.26   |
| Current Charges for This Service   | 156.06 |
| Total Charges Due 10/20/16         | 155.00 |
| Total Amount Due After 10/20/16    | 157.32 |

4.36 IS YOUR YEAR-TO-DATE ROUND UP AMOUNT.




**7** MEMBER NAME \_\_\_\_\_  
HOME: (999) 999-9999 \_\_\_\_\_  
CELL: (999) 999-9999 \_\_\_\_\_  
Please notify us of any changes to your personal information: \_\_\_\_\_

**8** Account Number      12345

Member Number      99999


Total Due 10/20/2016      **\$155.00**

After 10/20/2016 Pay      \$157.32



Pay-By-Phone  
877-487-9910

Pay-Online at [www.fmcs.coop](http://www.fmcs.coop)



SAMPLE

**RETURN BOTTOM PORTION WITH YOUR PAYMENT. PLEASE DO NOT FOLD, STAPLE, TAPE, OR PAPERCLIP.**